uonews

Universal Orlando Resort™ Team Member Newsletter

April 30 - May 13, 2018

Kidding Around!

On April 26, Universal Orlando Resort participated in "Take Our Daughters and Sons to Work Day," offering our Team Members the opportunity to bring their little ones to see what it's like to work at our resort.

This year's theme was "Agents of Positive Change." Our young adventurers and their parents began the day by watching Animal Actors on Location!™ and meeting the stars of the show themselves! The fun continued afterwards with a street party that included, games, face painters, and balloon handlers, followed by lunch with Men In Black agents and Frank the Pug, The second half of the day began at the groove™ with a presentation from Valerie Read, Director of Universal Orlando Foundation and Community Relations, followed by guest speakers from Canine Companions for Independence (CCI). The event concluded with the kids decorating bags and note cards for the graduate dogs of the CCI program.

Take Our Daughters and Sons to Work Day 2018

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PRODUCED BY TEAM MEMBER COMMUNICATIONS

UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

BRING 'EM ON!

Refer Your Friends and Family - VIP Volcano Bay™ Lifeguard Hiring Event

Talent Acquisition is hosting a VIP Hiring Event on Wednesday, May 9 for Lifeguards! Refer family and friends that you think would make great candidates for Lifeguard positions at Universal's Volcano Bay™, a water theme park like no other.

All new-hire Lifeguard Team Members and the current Team Member that referred them will receive two (2) Complimentary Tickets that can be used at any of our three theme parks, at any time which means *NO block out dates!* Tickets will be issued upon the new Team Member successfully completing the American Red Cross Training, paid for and provided by Universal Orlando™.

VIP Volcano Bay™
Lifeguard Hiring Event
Wednesday, May 9
8:00am - 12:00pm
B-111 Training Rooms

Please note: *All Candidates must be at least 18 years of age to be considered for the Lifeguard position. For more information and to have a referral schedule an appointment, visit UOTeam.com/yourcareer.*

Check Out the Latest "Behind the Design: Aventura" Blog Post

Visit Close Up - the official blog of Universal Orlando Resort - at **blog.universalorlando.com** to get an inside look at Universal's Aventura Hotel's interior design. Here's a glimpse:

"In the guestrooms, the polished concrete floors are switched for warm wood look floors. The predominately white and black design is accented by rich colors of pumpkin, eggplant, and sky blue. Feature lighting on the top of the headboard illuminates the faint purple wallcovering on the headboard wall. Shimmery gray sheer curtains frame the floor to ceiling views from your window."

HALLOWEEN HORROR NIGHTS
SELECT NIGHTS • SEPT 14 - NOV 3

First Original Content House Coming to This Year's Halloween Horror Nights™

Universal Orlando Resort has announced **Dead Exposure: Patient Zero** as the first original content house coming to Halloween Horror Nights 2018.

The twisted minds behind Halloween Horror Nights are bringing a fan favorite house back in an all-new terrifying way with Dead Exposure: Patient Zero. Guests will be thrust into Paris in 1982, where a virus is turning people into vicious zombies. As they try to escape the living dead, they will be engulfed in darkness where they will only see what's lurking in the shadows under bright flashes of UV lights. But beware – guests will never know where someone or something may be hiding...

For more information about Dead Exposure: Patient Zero, check out the **Universal Orlando Blog** and visit **uKNOW** from any on-property computer!

8 Things You May Not Know About the Official Universal Orlando Resort App

Universal Orlando's mobile application has the ability to enhance guest experiences by providing attraction wait times, interactive park maps, notifications and more – all with the swipe of a finger – **and it's FREE!** The app team has been gathering guest feedback and Team Member suggestions to release exciting features. Here's a few you may not know:

1. **Virtual Wallet** – With our app's Virtual Wallet guests can purchase and redeem park tickets, Universal Express™ Passes and more while having them all in one convenient spot on their phone. Guests can also set up their TapuTapu™ wearable as a payment method while in Universal's Volcano Bay™.
2. **Universal Play™ (New!)** – Debuting with Fast & Furious – Supercharged™, the 'Supercharged Network' is the first interactive experience to debut within the app. Guests can learn more about the authentic Fast & Furious film cars used in the queue, tap personality quizzes, learn more about the heroes, and face off against other park guests with FAST TRIVIA. The top 10 scores of the day are displayed in the queue and out front of the attraction for mad bragging rights.
3. **Virtual Line™** – Guests can use the app get a Virtual Line™ return time at Race Through New York Starring Jimmy Fallon™ and Fast & Furious – Supercharged™. When it's their time to ride, they can return to the main entrance of the attraction for ride access. **NEW!** The Virtual Line™ system now allows the Attractions Operations Teams to notify guests of delays/downtimes via a push notification on their device.
4. **Attraction Information** – Guests can view information about each attraction and show throughout the parks to understand rider requirements, Universal Express™ acceptance, Single Rider Line availability and more.
5. **Dining Menus/Options** – The app now allows guests to view restaurant menus at all Universal Orlando Resort™ owned and operated locations (including the on-site resort hotels!)
6. **Favorites List** – With the Favorites List on our app, guests can create an itinerary with their top attractions during their stay. Guests can even set alerts for when those wait times are low or when their favorite show is about to start!
7. **Parking Reminder** – No longer do you have to play Marco-Polo with your car alarm. Our app allows guests to set a parking reminder to find their car by section, level and row.
8. **In-Park Amenities** – While in the parks, guests can locate and get information on everything they may need such as Restrooms, Service Animal Relief Stations, Smoking Sections, ATMs, Health Services, Guest Services, Lockers and Rentals.

The Official Universal Orlando Resort App is a great tool our guests can use during their vacation and there are even more exiting updates still to come! Make sure to encourage our guests to download by visiting the Apple or Google Play app stores on their mobile device!

Gradventure 2018

Middle school grads celebrate with all their friends and experience the thrills of BOTH Universal Orlando™ theme parks at Gradventure. From multiple DJs, plenty of street entertainment, and the most exciting rides and attractions around - it's an unbeatable night of thrills in a safe, supervised environment.

QUICK FACTS:

- **Early Admission Groups** are able to access both theme parks as early as 4:00pm - the event begins at 7:00pm
- **All Gradventure tickets include** a meal voucher that must be redeemed no later than 11:00pm

CHAPERONE BENEFITS:

- **Universal Express™ Ride Access** at all participating attractions beginning at 7:00pm
- **Chaperone-only Lounges** located at Mythos Restaurant® in IOA and Pantages Theater in USF from 7:00pm - 11:30pm

EVENTS EXIT / WRISTBAND COLORS:

- **Guests exit Gradventure in designated locations based on their wristband color.** Please familiarize yourself with the key below to be able to direct attendees accordingly.

Friday, May 4 ▪ Friday, May 11 ▪ Friday, May 18

7PM - 12AM (midnight)

IOA EXIT ISLANDS OF ADVENTURE EXIT
Orange and Green Wristbands

CW EXIT CITYWALK™ EXIT
Blue Wristbands - exit USF main gate to CW

FFL EXIT FEAR FACTOR LIVE EXIT
Yellow Wristbands

IOA PATH CROSSOVER TO IOA

USF PATH CROSSOVER TO USF

Wristband Colors in key **match exit locations.**
Crossovers to IOA/USF locations are also indicated.

All About Gradventure '18

Are you ready to provide service excellence during this year's Gradventure events? Be sure to familiarize yourself with the quick facts above to be ready to assist our grad and chaperone guests.

Also, be sure to pick up a copy of the Grad Bash/Gradventure '18 special edition of the Team Member Reference Guide for even more information.

PARKING DURING GRADVENTURE

Like Grad Bash, Gradventure special events also require the use of most open-air sections of the main Team Member parking lot to accommodate the hundreds of student buses that will be on property.

Parking and Security will be actively directing Team Members to specific parking spots, **Team Members will not be able to select their own parking space.**

- Team Members who will leave work before 3:30pm or 6:00pm on event days will be directed to park in specific areas of the open-air sections of the parking lot. Vehicles **WILL be towed** if they remain in these spaces past the 3:30pm or 6:00pm cutoff times.
- Team Member pick-up and drop-off will move to the front B-110 starting at 3:30pm.
- Team Members who will leave work after 6:00pm will be directed to the TeamPark garage.
- Parking for motorcycles, TeamCare, BRAVO winners, and most Disabled parking spots will not be impacted and will remain open all day long.
- During event departures, Team Members who need to access Team Park will need to exit via the B-110 lobby and use the bridge to enter the garage. This typically occurs starting at 1:00am and is necessary to keep Team Members safely separated from bus traffic.
- Team Members should allow an additional 30 minutes whether coming into or leaving work as new traffic patterns and exiting buses can cause delays.
- After 3pm, only the Turkey Lake entrance will be open for Team Members to enter.

As always, we appreciate your patience and understanding!

Thank You

In the Spotlight

IN THE KNOW

Free Mammogram Screenings Coming in May

For your convenience, UO's Benefits Department, in cooperation with Florida Radiology Imaging, is once again bringing on-site Mammogram Screenings **right here on property on May 16 and 17.** Screenings are FREE and available to all UO Team Members and dependents who are covered by a UO Medical Plan.

We will provide screening for mammograms only. Please see your physician and do not be screened if you have been experiencing breast issues or need a follow-up exam. Baseline mammograms are recommended at age 40.

Note: *Screenings are by appointment only. To secure your appointment, visit or call TeamCare at Universal Orlando at 407-224-2273.*

Register with Doctors on Demand for a Starbucks Gift Card!

Are you a UO medical plan participant and not yet signed up for Doctor on Demand?

Download the FREE App and register your account between May 1 and May 31, 2018 to receive a $5 Starbucks digital gift card!*

Doctor on Demand medical visits are available to all Universal Orlando-paid Team Members (and eligible dependents) who are covered on a UO medical plan. Doctor on Demand instantly connects you to a board-certified, US-based doctor from the convenience of your smartphone, tablet, or computer.

Doctor on Demand doctors treat a wide variety of common health conditions and appointments and are available whenever and wherever you need care - 365 days a year, 24/7, including holidays - at no cost to you!

IMPORTANT: *You must set up a profile and enter in your UO medical insurance information to ensure that you are not charged for these services.*

*For official Terms & Conditions visit:
https://goo.gl/z47f42

Scene Around: Fast & Furious – Supercharged™ Team Member Preview

Universal Orlando Resort's new attraction, **Fast & Furious – Supercharged,** is now open at Universal Studios Florida. Team Members got a chance to check out the ride before guests during a special preview, check the first looks!

Guest Contact Center Opens New Expansion Area

Our universe keeps getting bigger! Universal Orlando's Guest Contact Center (GCC) has expanded their facility once again, adding:

- 70 new call center stations
- 2 new state-of-the-art training rooms
- Additional break room and conference room space
- A new space for the Communications and Knowledge Management team with a video recording studio

"This new space is much needed to the support the incredible growth of the Guest Contact Center as UO becomes a full blown destination," says **Deborah Colangelo**, Sr. Director of Sales at the GCC. "It has allowed us to bring all of our Team Members back to one place, and has also made room for the entire Destination Experiences team lead by Dan Donovan!" This 6-month endeavor concluded with a "Glitz and Glam"-themed grand opening celebration for our Team Members at Exchange Drive, complete with a ribbon cutting ceremony, glamorous decor, and treats from Voodoo Doughnut for the entire team.

In the Volunteer Spotlight: Kristin Bal

Role at UO: Travel Operations Manager **Years with UO:** 14 years

Volunteer Organizations: Canine Companions for Independence for 2 years and Rotary Club for 3 years. Also, Salvation Army and Give Kids the World.

What does your Volunteer role consist of? At Canine Companions, we wash and groom (and play!) with all of the dogs that are in training at the facility. It is so much fun to see how playful and goofy they are when they are not in training mode.

What was your most memorable experience? There are a few pups that I've fallen in love with who have quickly become my favorites – Koopa, Beasely, and Parlay. I always make sure to spend time with these guys, even if I don't get to wash them. Each one has their own personality and I love to see how they grow during their months at the training facility before finding their new homes. It's so sad to know that I won't get to see them again, but then it makes me smile knowing how much they're making a difference in that family's life.

UNIVERSAL CITYWALK™ ORLANDO

SPOTLIGHT

For the month of May, we are shining the spotlight on VIVO Italian Kitchen™, Universal CityWalk's Italian-inspired full-service restaurant. From its sleek, modern design to its exquisite and sophisticated cuisine, dinner at VIVO is a must when it comes to CityWalk dining. The restaurant has been so successful, an additional location is being opened in CityWalk at Universal Studios Hollywood™!

The concept of VIVO was to create an upscale dining experience that maintains the atmosphere of an authentic Italian home. From the glass jars of cooking ingredients lining the walls, to cheese grater and whisk lamps hanging from the ceilings, to decorative metal pipes designed to resemble noodles, it creates a truly one-of-a-kind look.

Guests at VIVO can sit at the "Chef's Table" where they have a front-row seat to watch the chefs in action, preparing their meals right in front of their eyes!

Don't miss the signature "Barrel Aged" Cocktail, with Old Forester Bourbon, Tuaca, house-made spiced simple syrup, and sweet vermouth, all gently blended and barrel aged for 14 days.

We had the opportunity to take a tour of VIVO with Assistant General Manager, ***Domonique Heron****. Here are some of the highlights:*

VIVO also features a stunning private dining room that seats up to 50 people.

We had the privilege to sit down with ***Chef Gianluca Sciagata*** *to learn more about what makes VIVO so special.*

Why did you become a chef and where did your career begin?

I fell in love with cooking from a young age. Growing up in Italy, I would cook with my mother and grandmother often. I remember picking potatoes on the mountainside with my grandmother - cooking was a big part of our family. This inspired me to pursue a career in cooking. My career began in Italy and then I decided to move to the U.S. for one year, and here I am 20 years later!

What sets VIVO apart from other Italian restaurants?

The atmosphere, the people, the smiles, the music...and the fact that our pasta is made in-house. We constantly challenge ourselves to do something fresh and unique while also accommodating a high volume of guests. Our **Squid Ink Pasta** (shown right), for example, is one of our signature dishes, and while very popular in Italy, it is very unique in the United States.

We have to know...what is your favorite dish on the menu and why?

I love our Lasagna – it is a dish that my mom would always make, so it reminds me of growing up. The VIVO version is quite different than the traditional American version. We use bolognese and a béchamel sauce - the flavor is lighter, but the texture is creamy.

EXCLUSIVE TEAM MEMBER DISCOUNT: May 1 through May 31

Come experience VIVO for yourself! Team Members with a valid UO ID receive one (1) free appetizer per group/table with the purchase of an entrée during the month of April *(other restrictions may apply)*.

VIVO Italian Kitchen

ON THE DOCKET

Our Diverse Universe

Learn More About Our Diverse Universe

Stop by for a great opportunity to connect with leaders and learn about all of the Team Member Resource Groups that Universal Orlando has to offer!

Wednesday, May 2
11:30am -1:30pm | Backlot Bistro

Asian Pacific American Network Employee Enrichment Series

This session will explore diverse representation - why it matters, how Asian Pacific Islander representation is shifting, and the impact this can have on individuals, our communities, and our businesses with a Comcast NBCU perspective.

Wednesday, May 2
Noon - 1:00pm | B-112, Room 1
Food and beverages provided

Veterans Network Military Spouse Panel

We invite you to learn from several Universal Orlando Military spouses as they share about their sacrifice, journey, and experiences while supporting their loved ones in the U.S. Military or National Guard.

Tuesday, May 8
Noon - 1:00pm
CityWalk's Rising Star™
Food and beverages provided

Registration required, visit UOTeam.com/Diversity to sign up. Sign Language Service available upon request via registration system. Please note: ASL Interpreters require two (2) weeks advanced notice and are subject to availability.

Military Appreciation Day

Calling all Veterans, Reserve, and Military Family Team Members! Our UO Veterans Network celebrates your courage and service to our country with an event just for you!

Thursday, May 17
2:00pm - 5:00pm
CityWalk - Red Coconut Club™

Tips for Avoiding Heat-Related Illnesses and Beating the Summer Heat

Summertime fun is on the way at Universal Orlando Resort and it's important to remember that this hot, summer sun is sometimes unforgiving if proper precautions are not taken. If you, a fellow Team Member, or a Guest are experiencing any symptoms related to heat cramps (stress), heat exhaustion, or heat stroke, TAKE ACTION

TYPES OF HEAT-RELATED ILLNESSES

- **Heat Cramps** (Stress)

Heat Cramps are typically caused by exposure to high heat and humidity and loss of fluids and electrolytes from excessive sweating. Heat Cramps are painful muscle spasms and are often an early sign that the body is having trouble with the heat.

- **Heat Exhaustion**

Heat Exhaustion is typically caused by the loss of body fluids through heavy sweating during strenuous exercise or physical labor in high heat and humidity. Symptoms include general fatigue, weakness, poor muscle control, dizziness, fainting, headache, nausea, heavy sweating, cramps, rapid pulse, shallow breathing, and pale/cool/clammy skin. This is the time to take immediate action!

- **Heat Stroke** (also known as sunstroke)

Heat Stroke is a life-threatening condition in which the body's temperature control system stops working and the body is unable to cool itself. Heat Stroke, **the most serious form of heat illness**, can occur if your body temperature rises to 104°F (40° C) or higher. This condition is most common in the summer months. Symptoms include hot/dry flushed skin, sweating stops, agitation, confusion, headache, nausea, vomiting, irregular pulse, rapid/shallow breathing, seizures, loss of consciousness, shock, and cardiac arrest. If not treated immediately, it may result in coma, brain damage, or death.

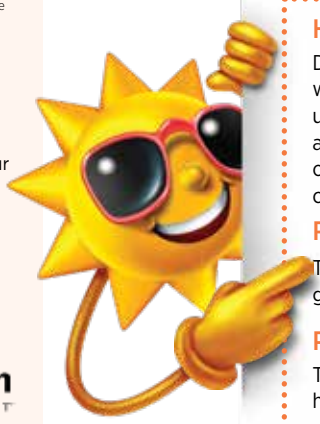
It is important to recognize the signs and symptoms of heat illness - acting quickly can save lives! In all cases of a heat-related illness:

- Move yourself or assist the Team Member or Guest experiencing symptoms to a cool place, out of the sun/heat.
- Contact the **Command Center at 3-8333**. Be sure to provide detailed information including your location or that of the sick Team Member or Guest.
- Contact a lead, supervisor, or manager to let them know what is happening.

REMEMBER THE SAFETY HOTLINE

At Universal Orlando Resort, the safety of our Guests and Team Members always comes first. To continue to keep our resort safe, remember to call the **Safety Hotline at 3-8311** from any non-pay phone on property and report any hazardous situation you see that could cause harm to a Guest or Team Member.

Remember These Important 'Sun Time' Tips!



Hydrate

Drink more fluids (non-alcoholic), regardless of your activity level. Drink two glasses of water prior to starting work and one glass of water every 20 minutes thereafter. Don't wait until you are thirsty to drink. Limit your intake of energy drinks (caffeine) and soda before and during your shift. These items speed up the dehydration process. Stick to water and occasional sports drinks. Also, avoid very cold drinks, because they can cause stomach cramps.

Rest

Take time to relax. If you are running around and being active on your break, you are not giving your body time to recover.

Protect

Take breaks in a cool spot. Wear sunscreen when out in the sun. Sunburn makes the job of heat tolerance that much more difficult.

Team Members Only

UOTMS
Universal Orlando Resort™ Team Member Services

APPRECIATION

Third Shift Breakfast

Team Member Services invites all Third Shift Team Members to attend the 2018 Third Shift Breakfast. Please come and enjoy games, live entertainment, attractions, and of course delicious breakfast.

Wednesday, May 16 / 5:30am - 7:00am / Music Plaza Stage - USF

ACTIVITIES

Mark Your Calendars: 2018 Golf Tournament

Don't get caught in the bunker - sign up for the Annual Team Member Golf Tournament! Registration includes greens fee, unlimited range balls, cart & GPS system, tournament contests, post-round luncheon, complimentary beverages, and service gratuity. Sign up today with Team Member Services! ***Forms and payment due by May 8.***

Saturday, May 12 / 8:00am / Orange County National Golf Course
$75 per person / Teams of 4

Orlando Eye Team Member Night

Take a ride in the sky at sunset in the Orlando Eye during Universal Team Member Night on May 24th!

Thursday, May 24 / 6:00pm / International Drive
$15 per Team Member / Register at Team Member Services in B-111 by May 20

Universal Orlando Night with Orlando City Soccer

It's soccer season in Orlando! Universal Orlando is celebrating by hosting a night with Orlando City Soccer on Saturday, May 26 when **Orlando City takes on Chicago Fire!**

Saturday, May 26 / 7:30pm / Orlando City Stadium
$20 per ticket / Get your tickets at OrlandoCitySC.com/UNIVERSAL

SPORTS LEAGUES

Volleyball League: Bump, Set, Spike!

2018 Indoor Volleyball League Registration OPENS May 1! Universal Orlando Volleyball League is a co-ed indoor league that is played on Monday nights at Barnett Park.

Team Payment Deadline - May 25
$328 per team / Individual players welcome / Register at UOTeam.com/Sportsleagues

Update to Team Member Complimentary Pass and UO ID Blockout Periods at Volcano Bay

Universal's Volcano Bay continues to deliver a water theme park experience like no other and guest demand continues to be strong. In an effort to ensure all of our guests have a great experience, we are making some revisions to our Team Member Complimentary Pass blockout dates.

Team Member Complimentary Passes will be blocked out on Saturdays and Sundays at Volcano Bay starting Saturday, April 28, 2018. These blockout dates apply to Team Member Complimentary Passes issued as part of our regular quarterly distribution as well as the Limited Blockout passes; however, both pass types will still be valid at both Universal Studios Florida and Universal's Islands of Adventure (subject to those parks' blockout periods). Then, beginning May 25 and continuing through September 30, both Team Member Comp Passes and UO IDs will be blocked out at Volcano Bay.

Team Member *Complimentary Pass Blockout Dates* at Volcano Bay
Saturdays & Sundays (April 28, 29, May 5, 6, 12, 13, 19 & 20) and May 25 - September 30

Team Member *UO ID Blockout Dates* at Volcano Bay
May 25 - September 30

*Blockout dates are subject to change. Please visit **UOTeam.com/comppass** to access the updated blockout calendar and for answers to frequently asked questions about the Team Member Comp Pass program. Thank you for helping us ensure a great guest experience at Volcano Bay!*

QUICK CUTS

Share Your Celebrations

- Congratulations to **Dan Morris** from Attractions Operations and **Natiesha Cross** from Event Operations - the couple wed on April 11.
- Congratulations to **Iris Lee** from Health Services and Paul Lalli - the couple wed on April 13.
- Congratulations to **Jason Stonesifer** from Park Services and Kim Stonesifer - the couple celebrated their 1st wedding anniversary on April 29.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

FAIRWINDS Offering FREE Home Buying Seminar

Purchasing a home can be intimidating, especially if you're not familiar with the process. Join *FAIRWINDS* Credit Union for light refreshments at a complimentary workshop as industry experts answer some of the most common home buyer questions, such as the role credit plays in the mortgage process, minimum qualifications for a mortgage loan, available loan options, and working with a REALTOR.

Guest speakers include Wynter Dollack from *FAIRWINDS* Credit Union and Kwaku Mitchell from Keller Williams Realty.

FREE Home Buying Seminar
Wednesday, May 16
5:30pm - 7:00pm
FAIRWINDS Credit Union
UO Branch (T-16)

REMINDER: Learn More About Your Cigna Medical Plan on May 3

Want to get the most out of your medical plan or have questions? Cigna will be on property to help guide you with important "know before you go" information, like lower cost options for imaging centers and ambulatory surgical centers. Plus, if you have general Cigna medical plan questions, they'll be available to help. Stop by and take advantage of this in-person support!

Cigna Info Booth
Thursday, May 3
7:00am - 3:00pm
Wardrobe Hallway

EARTH INSPIRES OUR TEAM MEMBERS

Universal Orlando joined NBCUniversal to celebrate Earth Week from April 16 through April 22. Team Members were invited to show us how the earth inspires them by sharing a photo. From recycling to using reusable cups and cutlery to sharing the beauty of the earth - we received lots of submissions that demonstrate our Team Members' commitment to the environment.

Five winners were selected at random to win a Green is Universal CAUSEBOX™ filled with products to help you live a green life. Congratulations to the following winners and thank yo to everyone who participated and shared how the earth inspires you!

MARCIN OLKOWICZ
Technical Services

TIMOTHY RANDALL
Food & Beverage

MARIA VEGA
Marketing & Sales

JAVIER REINA
Technical Services

IVY DO
Food & Beverage

Merchandise Hosts "Recycled Art Challenge"

In celebration of Earth Week, the Merchandise team hosted a special "Recycled Art Challenge." Team Members were asked to create a piece of art using mixed materials that can be reused or recycled at Universal Orlando. Both team and individual entries were received and a panel of judges selected a winner in both categories. ***Congratulations to the winners!***

Team Winner
Team Amity (Merchandise Services)
"ODE TO AMITY"

Individual Winner
Kathy Peisker (Hollywood Merchandise)
"RECYCLING IS UNIVERSAL"

GREEN is UNIVERSAL

Whether it's conservation, recycling, education, or designing attractions with the environment in mind, Universal Orlando is working to make sure Green is Universal.

Stay Connected with the latest Green is Universal updates at
greenisuniversal.com

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